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MIP RESOURCE CENTER

Review the business apps every client connects.

An authorized test of Anthropic points MSPs at the third-party app layer



The Washington Post; Cyber Security News (Oct 26, 2026)

The claims, and whose they are

CLAIM	SOURCE	STATUS
01 Routes in found in less than 12 hours	Cathedral draft report	Cathedral claim
02 Meeting transcripts, salary details, Slack messages reached	The Washington Post	Reported by The Washington Post
03 A limited group of sales, HR and IT systems accessed	Anthropic	Anthropic statement
04 No customer conversations, source code or model weights accessed	Anthropic	Anthropic statement
05 Access cut the same day, apps restored after vendor fixes	Anthropic	Anthropic statement

Source: The Washington Post; Cyber Security News (Oct 26, 2026)

Is the connected-app layer covered?

Answer these with each client. Every No is a gap to close.

Q1	Is there a current list of every SaaS app and integration?	Yes / No
Q2	Does a named owner review OAuth grants and admin roles?	Yes / No
Q3	Do you know who can read meeting transcripts and chat exports?	Yes / No
Q4	Do alerts fire on unusual API pulls from HR, sales and chat apps?	Yes / No
Q5	Can you disable any single app fast, with an agreed approver?	Yes / No

All Yes	Some No	Mostly No
covered, keep reviewing.	close those gaps.	scope the layer.

Anthropic kept affected apps off until vendors confirmed fixes. Make that your rule.

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Moves to make in your practice

01 Put the third-party business-app layer in scope, with a named client owner

02 Review OAuth grants, integration tokens and admin roles on a set cadence

03 Alert on unusual API pulls and bulk exports from HR, sales and chat apps

04 Agree a per-app kill switch and require vendor fix confirmation to restore

Read the full guide
consultiply.ai/mip-resource-center/ai-agents-third-party-business-apps-msp

Consultiply's independent reading of public reporting. Not a recommendation to buy any product.

Source: The Washington Post; Cyber Security News (Oct 26, 2026)